

ASIA PACIFIC QUALITY ORGANIZATION



ORGANIZATION

The Asia Pacific Quality Organization is an autonomous, non-political, non-profit, scientific and technical organization domiciled in an Asia Pacific region fixed by the Core Council. Asia Pacific includes countries in Asia and those located near the Pacific Rim.



VISION / MISSION

To be recognized as the universal prime mover in terms of continuously improving the quality not only of goods & services all over the world but also the quality of life of its people.

MEMBERSHIP

Sustaining Council Member

Core Council Member

Associate Council Member

Corporate Member

Life Member

Individual Member

MEMBERSHIP

SUSTAINING, CORE AND ASSOCIATE MEMBERS

- **American Society for Quality**
- **Australian Organization for Quality**
- **Azerbaijan Quality Association**
- **Chile Calidad – National Center for Productivity & Quality**
- **China Quality Association**
- **Hamdan Bin Mohammed e-University, UAE**
- **Indian Merchant's Chamber**
- **Indonesian Quality & Management Association**



MEMBERSHIP

SUSTAINING, CORE AND ASSOCIATE MEMBERS

- Institute of Quality Malaysia
- Instituto Mexicano de Control de Calidad
- Iranian Society of Quality Managers
- Korean Standards Association
- Kulturk Academy, Turkey
- Malaysian Productivity Corporation
- Network for Quality, Productivity and Competitiveness, Nepal

MEMBERSHIP

SUSTAINING, CORE AND ASSOCIATE MEMBERS

- New Zealand Organization for Quality
- Philippine Society for Quality
- Quality and Productivity Society of Pakistan
- Shanghai Association for Quality
- Sri Lanka Association for Quality
- Standards, Productivity & Innovation Board, Singapore
- Thailand Quality Society
- Vietnam Directorate for Standards and Quality

BENEFITS

Sustaining, Core & Associate Council Members

- ✧ **Develop and practice leadership skills in managing a multinational organization – the Asia Pacific Quality Organization (APQO).**
- ✧ **Participate in national and international research and publishing with the opportunity to present the results in an international forum – APQO Annual Conference.**
- ✧ **Host a world class International Quality Conference, training sessions and workshops in your country jointly with the APQO-Annual Conference.**

BENEFITS

Sustaining, Core & Associate Council Members

- ↻ Receive company and individual quality awards and recognition for excellence through the Walter L. Hurd Foundation.**
- ↻ Your organizational and individual participation as a representative to the APQO results in driving continuous improvement and measurable results in your countries economy and also assists other economies in the region.**
- ↻ Your organization, its quality efforts and successes are highlighted on the APQO web site and our organizations can be linked to/from our respective web sites.**

BENEFITS

Corporate Membership

- ✧ **Individuals from your organization can participate in and attend APQO forums, training, workshops, and conferences for development and growth.**
- ✧ **Organizational participation in the International Asia Pacific Quality Award (only after winning your own country's national quality award).**
- ✧ **Participate and support the Walter L. Hurd Foundation quality awards programs as both a recommender and a potential recipient.**
- ✧ **Generally support the APQO in achieving its vision and mission.**
- ✧ **Your employees will be able to take advantage of the same benefits as Individual Members.**

BENEFITS

Individual and Life Membership

- ✧ **Personal Development by educating others through conducting training programs, workshops and presenting papers-APQO Annual Conference and by invitation of APQO Members.**
- ✧ **Personal development by attending international conferences and interacting with quality experts-APQO Annual Conference.**
- ✧ **Participate in national and international projects whose results will drive greater organizational performance as well as national economic performance.**
- ✧ **Stay constantly knowledgeable of the state of the art of quality through the excellent APQO web site.**
- ✧ **Network opportunities with quality leaders through the APQO Annual Quality Conference, forums, training and workshops will benefit you personally and your career.**



RECOGNITION / AWARDS

WALTER L. HURD EXECUTIVE MEDAL

Dr. James Harrington
hjh@harrington-institute.com

**Recognized for Regional
Excellence in Management**

RECOGNITION / AWARDS

HARRINGTON / ISHIKAWA EXECUTIVE MEDAL

**Dr. James Harrington
hjh@harrington-institute.com**

**Recognized for Regional Excellence in quality-related
researches or publications and/or in academic
pursuits**

RECOGNITION / AWARDS

**MILFLORA M. GATCHALIAN
PROFESSIONAL WOMEN MEDAL**

**Dr. Milflora M. Gatchalian
gatmay@yahoo.com**

**Recognized for outstanding contributions to the
promotion of quality innovation and practice
in the Region**

RECOGNITION / AWARDS

INTERNATIONAL ASIA PACIFIC QUALITY AWARD

Dr. Charles A. Aubrey II
caubrey@andpkg.com

**An International competition for Organizational
Excellence for companies who won the National
Quality Award in its home country**

APQO @ 25

- ✧ Twenty five years ago in 1985, the APQO was born in Beijing, China. This was after it was first conceived in 1981 in Manila, Philippines during the First Asia Pacific Quality Congress (APQC `81) that was hosted by the Philippine Society for Quality Control (PSQC). This was further nurtured in 1983 during the 2nd Asia Pacific Quality Congress (APQC `83) in Mexico City and hosted by the Instituto Mexicano de Control de Calidad (IMECCA).
- ✧ The birth of the then Asia Pacific Quality Control Organization (APQCO) the forerunner of the what is APQO today, was marked by the historic signing of the APQCO constitution in October 23, 1985 at the Great Hall in Beijing, China. At that time, two “Honorary Presidents” were appointed in the person of Dr. Kaoru Ishikawa for Asia and Dr. H. James Harrington for the Pacific. In that same year (1985), Prof. Miflora M. Gatchalian was appointed as the first APQCO Secretary General, a position she has held up till the end of 2003.



APQO @ 25

- ⌘ The year 1985 marked the start of the continuing growth and development of the APQCO with Conferences being held every three years until 1994 when it's Core Council decided to hold the conferences biennially or every two years. The conferences became an annual event starting 1992.
- ⌘ APQO was incorporated in the Philippines where its Secretariat is located. It is currently being managed by a Secretary General who assists APQO Officers, Core Council and Individual members from all over the world, in networking with each other and with other quality organizations.

APQO @ 25

- APQO in 1996 organized the Walter L. Hurd Foundation to honor the memory of APQO's pillars and to annually recognize the world's quality leaders. Other awards developed by the Walter L. Hurd Foundation was the Harrington-Ishikawa Medal which was meant to honor the two individuals who accepted the post of APQO Honorary President, namely, Dr. Kauro Ishikawa (died 1992) and Dr. H. James Harrington. The Foundation lately organized the "International Asia Pacific Quality Award" (IAPQA) to identify the best among the best Companies. For this award, only National Quality Award winners are qualified to vie for the IAPQA trophy. The first set of awardees received their honors at the 7th APQO Conference in Scottsdale, Arizona in the year 2000.



APQO @ 25

- ☞ **The 8th APQO Conference marks the 17 years of triennial and biennial Conferences hosted by member countries in the Asia Pacific region of the world. The 8th APQO Conference is the most significant since 17 years had passed before China once again had the opportunity to host the Conference. The Harrington / Ishikawa Medal was awarded to Dr. Philip Crosby in 2001 and Dr. Lennart Sandholm in 2002 and Mr. Horst H. Schulze for the Walter L. Hurd Medal. IAPQA Winners are from Thailand and Sri Lanka – Thai Acrylic Fibre and MTN Networks respectively. It is also in this conference when the APQO Core Council accepted the appointment of the new APQO Secretary General Ms. Victoria M. Vallesterro, recommended by Dr. Miflora M. Gatchalian after she announced her retirement and the appointment of the new APQO Treasurer Ms. Zenaida T. Veloso.**

APQO @ 25

- ☞ The year 2003 marked the official changing of the guards in the APQO Executive Office. APQO Secretary General Dr. Miflora M. Gatchalian who served APQO for the past 17 years turned over the post of Secretary General to Ms. Victoria M. Vallesteros, likewise, APQO Treasurer Ms. Carmen Loot turned over the post of APQO VP Treasurer to Ms. Zenaida T. Veloso respectively. In the same year, the 9th APQO International Conference was hosted by Mexico headed by Mr. Jose Gonzalez Prado as one of the Core Council. Harrington / Ishikawa Medal was awarded to Mr. Jose Gonzalez Prado and the Walter L. Hurd Medal to Mr. Raul Tornel y Ruiz. IAPQA Winners are from India and Mexico, Indo Gulf Fertilizers Ltd. And Cebadas y Maltas.



APQO @ 25

∞ In the year 2004, the 10th APQO Conference was held in Manila, the Philippines on September 12-14, to coincide with the National Quality Conference of the Philippine Society for Quality. Management experience proves that some companies spend thousands, if not millions on different resources like training and benchmarking to ensure quality in their products and services, In the same manner, they also save and earn millions for relying heavily on the same techniques. Now, with decade of combined experience in quality connectivity, APQO and PSQ have moved beyond from their respective frontiers to give you the best of both worlds! Showing the micro and macro level of quality management, respectively in their joint conference on the theme “Connecting the World..... Through Quality”. In this year’s conference, APQO and PSQ showcase the best experiences of both Asian quality management practitioners with the rest of the world.



APQO @ 25

- ☞ Hanoi, Vietnam – 11th APQO International Conference. Excerpts from the speech of APQO President Charles A. Aubrey II, “I think it is important from time to time to revisit the vision and mission to assure that the organization is on track to fulfill its obligations to its stakeholders (known as our customers in our quality vocabulary).. The theme of the conference was the Last Decade of Quality and the Next Decade of Quality. I was very impressed by the program as well as the economic studies that have been made in Viet Nam over the last 10 years. The APQO annual Quality Conference was also hosted in 1995 by STAMEQ in Viet Nam ten years ago. This is when their original ten year plan was launched.

APQO @ 25

- ✧ **Sydney, Australia – 12th APQO International Conference.** Mr. Shan Ruprai described the conference as one very important event in Australia with speakers around the world and attendance of senior executive officers from different companies.
- ✧ **Shanghai, China – 13th APQO International Conference.** One very memorable conference in China with the announcement of the APQO Research and Performance Excellence Center (APQO RAPEC) offered by Madame Tang Xiaofen. Based in Shanghai China and being managed by Shanghai Association for Quality under the direction of APQO President.
- ✧ **Tehran, Iran – 14th APQO International Conference.** Hesam Aref Kashfi was able to draw thousands of participants in this conference with 17 contributing countries around the Asia Pacific Rim.



APQO @ 25

- **Mexico -15th APQO International Conference. Election and appointments of new set of officers was announced. With Shan Ruprai to lead APQO for another 3 years. James Harrington, still the active Adviser and Charles Aubrey as the Chair of APQO and IAPQA.**
- **Nepal – 16th APQO International Conference with be on September 18 – 20, 201 with its theme “Creating Value Through Quality”**

APQO @ 25

- ☞ **Dr. Charles A. Aubrey II continued to lead APQO with excellence, while Dr. H. James Harrington continues to serve as the Official Adviser of APQO, followed by Mr. Shan Ruprai who actively lead APQO up to the present.**
- ☞ **Still a long way to go, but we will not rest on our laurels until we have achieved APQO's Vision / Mission – to be recognized as the universal prime mover, whose country organization and all its membership levels are jointly working towards the goal of achieving continuous quality improvement of its goods and services and quality of life of the people in Asia Pacific Region.**

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